

Adult Joint Commissioning Ethical Care Charter Survey

In 2014 Adult Joint Commissioning undertook a benchmarking survey of Providers (16 responses) against these requirements of the care act and Unison Ethical Charter. The key findings were:

- task and time 'commissioning' the norm
- increase in 15 minute calls
- 94% of providers do not pay travel time
- 31% of providers do not pay mileage expenses
- £6.38 - £7.50 hourly rates for workers
- 87% Providers use zero hours contracts
- All Providers pay statutory sick pay

Overall, this research suggests that the currently Barnsley providers of domiciliary care are not compliant with either the Ethical Care Charter or Care Act.